

24-Hour Helpline

Answered 24-hours a day, 7 days a week. Individuals can call or text to speak with an advocate. Advocates can assist callers with resources, referrals, and general information; crisis intervention and safety planning, legal information and/or options, intakes for services; and offer assistance to those experiencing abuse as well as friends/family.

Domestic Violence Shelter

Operating in a confidential location, the shelter operates as a safe haven for individuals and families at high risk for re-victimization and stalking. Advocates provide crisis intervention, safety planning, group activities, art therapy, assistance with education, and connections to housing, employment and community supports. The Domestic Violence Housing First Initiative connects survivors and their children to independent housing so they can remain safe without entering shelter.

Justice System Advocacy

Journey provides court advocacy for domestic violence victims involved in criminal and civil proceedings throughout Cuyahoga County. Journey's JSAP program currently works in 11 courts and covers 43 municipalities.

Advocates speak with each victim about their unique situation, explaining applicable court processes. Options are explored and considered, with an emphasis on safety and self-determination. Advocates also provide safety planning assistance, court escorts and follow up phone calls are provided as needed and help to ensure that victims are able to feel supported and informed during the court process.

Supervised Visitation

Safe & Sound Visitation Center (SSVC) is the only one of its kind in Cuyahoga County helping high-risk, high-conflict families in need of safe, supervised visits and/or safe exchanges.

Latina Domestic Violence Project

Offers culturally relevant advocacy and support services for Latina victims of domestic violence. All Advocates are bilingual in Spanish.

Trauma Services

Therapy services for children, adolescents, and adults who have experienced trauma, grief, and loss related to child abuse, teen dating violence, domestic violence, and/or stalking.

Support Groups

Support groups are available for individuals who have experienced abusive relationships. These free, weekly, facilitated groups offer a confidential setting for discussion, support, and more.

DV Education Class

This 7-week program provides education on the dynamics of domestic violence to help those affected by abuse make informed life decisions. Those who wish to submit a referral or to participate in class should call our 24-Hour Helpline for additional information.

Training & Education

Journey Center offers educational presentations and a wide variety of professional training workshops to the greater Cleveland area. Topics include: domestic violence, dating violence, child abuse, and other related topics.